

Quick Start Guide

FaceKiosk-H13 Series

Version: 2.2

Due to regular upgrades of systems and products, ZKTeco could not guarantee exact consistency between the actual product and the written information in this manual.

1. Components

FaceKiosk-H13A



13.3-inch High-definition Capacitive Touch Screen

FaceKiosk-H13C/FaceKiosk-H13C[TD]



Note: Not all products have the function with *****, the real product shall prevail.

2. Product Interface

The terminals on the back of the FaceKiosk-H13 series are the same.

1	2	3	4
Connecting Terminal	Video Out Port	Network Port	Power Interface
5	6	\bigcirc	8
SIM Card Slot	USB Port	Reset Button	USB Port

On the back of the device, there are five rows of slots, which are J1, J2, J3, J4, and J5 from left to right. J1 is connected to the alarm, J2 is connected to the door, J3 is connected to the external device, J4 is connected to the Wiegand input, and the J5 is the power output port reserved for a Printer.



3. Installation Procedure

FaceKiosk-H13A

Before installation, connect the wire to the device and move it through the device's lower aperture.



Align the backplate to the screw holes on the back of the device.



Secure the plate with the screws (11 pcs) to the back of the unit.



Place the rear panel at an appropriate height from the ground. Drill the holes on the wall and fix it.



Set the device at the desired position on the rear panel that is fixed on the wall.

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FaceKiosk-H13C/FaceKiosk-H13C[TD]

Before installation, connect the wire to the device and move it through the device's lower aperture.

1 Take the device and the base from the box. Fix the device into the corresponding slot of the base plate. Take the FaceKiosk-H13C[TD] as an example:



Cautiously incline the device horizontally and assemble the device over the base with the screws (8 pcs) from the bottom of the base.



Place the device in the right position and remove the four screws that secure it to the base, remove the metal cover.



Drill holes with an electric drill, implant two screws into the ground to fix the device, then cover back the metal cover, and finally tighten the four screws.

4



4. Door Sensor, Exit Button & Alarm Connection





5. Access Control Device Connection



485 reader



Wiegand reader

6.4G, Ethernet and WiFi Connection

4G Connection

Open the back cover of the device, insert the SIM card, and the device will be automatically configured for 4G network.





LAN Connection

Plug in the network cable. Then set the network parameters on the device.





Wi-Fi Connection

Tap [System Settings] > [Network Settings] > [Wi-Fi Settings], and enable the Wireless network.

Note: The network parameters can be set in the Android interface, or in the software service. Refer to 10. Software Basic Settings

7. Interface Introduction





The status of the connection between the device and the server, if the connection is not successful, a red flag will be displayed.



Tap on to view the device information and the hardware module connection status.



Tap on to open the QR Code self-registration.



Tap on to change the software language. The device supports English, Thai, Latin Spanish, Russian, Japanese, Portuguese and Chinese.



Tap on to open the Main menu.



Tap on to register visitors operation.

CHECK IN & CHECK OUT Reserved

Tap on to check in or check out a visitor.

8. Operational Procedure

* Visitor Self-registration Methods

1) Register on the reception desk device.



2) Scan the QR Code to register via Mobile phone.



Note:

The visitor can register by scanning the QR Code on the reception desk device or the QR Code on the invitation E-mail sent by the system in advance.

Process Overview



9. Clear the Data

Tap on **[System Settings]** > **[Common Settings]** > **[Exit]** to exit the software. In the Android system settings, find the two APKs in the application center, and click clear data to clear the cache.

<	Common Settings	995s
User Management	Date and Time	>
	Restore All the Settings	>
AD AD Settings	Exit	>
Q Record Search		
Data Management		
System Settings		
System Infirmation		



10. Software Basic Settings



After completing the following simple steps, the device will be ready to use for visitor management.

Settings on Device

Tap on [System Settings] > [Communication Settings] > [Ethernet Setting] to set the network parameters.

Tap on **[System Settings]** > **[Communication Settings]** > **[Software Server Setting]** to set the server address and server port, that is, the IP address and port number of the server after the software is installed.

Set the Server details on device. E.g: http://192.168.161.12:8098 Server Address: 192.168.161.12 Communication Port: 8088 Server Port: 8098

<	Communication Settings	995s
User Management	Wifi Setting	>
	Ethernet Setting	>
AD AD Settings	Software Server Setting	>
Record Search		
Data Management		
System Settings		
System Infirmation		

<	Ethernet Setting	995s
User Management	Enable Ethernet	
	DHCP	Manual >
AD AD Settings	IP Address	192.168.163.99
Record Search	Subnet Mask	255.255.255.0
	Gateway Address	192.168.163.1
📑 Data Management	DNS	114.114.114.114
	TCP Comm. Port	4370 🖊
System Settings		
System Infirmation		

<	Software Server Setting	995s
User Management	Server Type	ZKBioSecurity 🙎
	Server Address	192.168.161.12 💆
AD AD Settings	Server Port	8098 💆
Becard Search	Communication Port	8088 💆
Record Search	HTTPS	
📑 Data Management		
System Settings		
System Infirmation		

Settings on ZKBioSecurity

Add the device to the FaceKiosk Module of the software. Open the ZKBioSecurity software then select [FaceKiosk] > [Device] > [Search] > [Add].

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⊒	Device Serial Number Device Name
🖲 FaceKiosk Device 🖂	Search Criteria None
	C Refresh 👚 Delete C Search 🕮 Control - 🗋 View/Get - 🕋 Clear Device Data
Device	Device Serial Number Device منه منه العنه المعنام المعن
Set Attend Step 2	75752(5100) Step 3 Search ×
Set Attend Step 2	Interview of the second secon
	192.168.161.81 7575215100002 FaceKlosk Add Step 5 ▲ The current system communication port is 8088, please make sure the device is set correctly. Close

Set the device as an Entry device. Click [Visitor Module] > [Basic Management] > [Entry Place] > [New].

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ф С	Basic Management			<u>Beijin</u>	<u> </u>	Pla	ce Name	*	Test							
	Parameters	Ste	2 ap	Native PC		IP /	Address	rmation*	192	. 168	· 163 ·	75		Test Conr	nection	
	Device Debugging			seiver		Vis	itor Mach	ine Type	Face	Kiosk	10002	-				
	Print Settings					Fac	eKiosk Na	ame *	7575	21510	0002	-				
	Visitor Levels					De	fault Pern	nissions				-				
	Host Levels					Are	ea Name	*	Area	Name		-		Ste	p 5	
	Visited Department Level	s														
	Entry Place															
	Visit Reason	Ste	ep 3			-		Save and	Now		OK			Cancel		
	Custon Attributes							Save and	INCOV					Cancel		

Select an employee as the host. Click [Visitor Module] > [Basic Management] > [Host Levels] > [New].

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	Registration	⊕ ^{Ho}	st Nur	nber	Nam	ne	More	8					
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	Parameters	Step 2	● Qu Pers	uery OD	epartment	Select all peo	ple	More™	८ 🛞				
	Device Debugging		Sear	rch Criteria	a None								
	Print Settings		Altern	ative				2	elected(0)				
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	Visitor Levels			123456789	а	a	Department Name	>>					
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Add the sender's mailbox to the software. The system will send an Email through the sender's mailbox. Click [System] > [Basic Management] > [E-mail Management] > [Email Parameter Settings].

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4	Sender	Recipient	Q 🛞	Ctor 1
Basic Management (Search Criteria None			Step 1
Operation Log Database Management	Step 2 ender	ete Mail Parameter Settings	Step 4 arameter Settings	× ^{rr(}
Area Settings		Email Parameter Settin	gs	
Department		Email Sending Server*	smtp.email.qq.com	(smtp.xxx.xxx)
E-mail Management)	Port*	465	SSL TLS
Dictionary Management	Stop 2	Email Account*	yang@zkteco.com	(xxx@xxx.xxx)
Data Cleaning	step s	Password*		
Audio File		Sender Name		
Data Migration		Test Connection		Step 5
Certificate Type		A Please complete the	email verification.	<u> </u>
Print Template				
System Monitoring			OK <u>Close</u>	
Parameters				

Note: For details, please refer to FaceKiosk-H13 Series User Manual.

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